

2007-08

Veloteq

Electric Bicycle Warranty



Please retain with Proof of Purchase
from your Authorized Veloteq Vendor.

This form must be submitted within one
week (7 days) of purchase to activate
the warranty.

2151 Richmond Avenue

Shepherd Square

Houston, TX 77098

www.Veloteq.com



Product Warranty for New Vehicles

This Warranty Registration Form must be completed within 7 days of purchase and submitted to Veloteq to activate warranty.

In order to protect your warranty rights and privileges, retain a copy of your original sales receipt with your serial number and date of purchase. Verify that the vehicle has been properly prepared and inspected for on road use by the dealer. Record complete contact information for your dealer. Electrical repairs MUST be performed by an authorized dealer or warranty repair station in possession of electrical circuit diagrams.

1. Repair or replacement scope and term.

Content	Warranty Period
Chassis, forks, and frame components, breakage not due to accident or misuse.	2 Years
Electric motor internal gears, broken bearings, separation of motor enclosure, electric coil damage and other non-repairable items not due to accident or misuse.	1 Year or 2,500 miles (4,200 km)
The controller and the battery charger failure not due to accident or misuse.	1 Year or 2,500 miles (4,200 km)
Battery case failure or breakage, leaks or loss of storage capacity more than 35%.	6 Months
Handgrip mechanism failure not due to accident or misuse, unable to repair.	6 Months

2. Not included above:

1. Accidents including those due to improper maintenance, vehicle overload, external environmental corrosion or misuse causing damage to the vehicle.
2. Owner or User attempted repair beyond the scope of those described in the Troubleshooting Guide.
3. Unsupervised repairs other than those described in the Troubleshooting Guide or outside the premises of an authorized dealer, installation or replacement of parts voluntarily or otherwise before inspection by a dealer, vehicle overhaul outside premises of or not performed by a dealer, use of any non-Veloteq replacement parts, failure to provide purchase documentation.
4. Consumables including brake pads, fuses, bulbs, inner tubes, tires, body fairing breakage, scratches and abrasions, horns, reflective films and miscellaneous connectors.
5. Any costs associated with repairs by other than an authorized dealer.
6. Transportation cost to authorized repair locations.

3. Warranty Policy other than stated in sections 1 and 2.

Equipment failures that are not covered in the stated time periods under section 1 may be repaired or replaced subject to partial payment for replacement parts and labor for up to one year.

Batteries which fail after the stated warranty period of six months may be replaced upon presentation of purchase documentation and usage records by the dealer subject to depreciation for up to one year and return to the dealer for disposal.

Reimbursement for parts certified by the quality control department and approved returned goods will be determined according to depreciated value on a sliding scale proportionate to elapsed time from date of purchase. (Depreciation time: From purchase date to return date)

4. Quality control and after-sale warranty commitment.

One year for vehicles sold in accordance with Schedule 1, above, breakdown or failure due to manufacturing defect in parts or materials, repair only by authorized dealers or warranty repair stations.

This constitutes the entire warranty as stated in Sections 1-3 above.

Warranty stations consist of Veloteq distributors, dealers or other authorized locations.

The owner is required to retain all records, proof of purchase and warranty information as stated above.

Product specifications and relevant drawings and instructions may be updated from time to time in the interest of product improvement and continuing development.

When your electrically operated bicycle needs service, please carry this warranty information together with your product receipt or proof of purchase to the maintenance stations for maintenance or repair.

This warranty policy applies to the following Veloteq 2007-2008 Models.

- 1. Cavalier 500A, 750A; 500A-GT2. Challenger RSV 500C, 750C; 500C-GT3. Commander SHO 500D, 750D; 500D-GT, 750D-GT**
- 4. Commuter RSV 500ZX, 750ZX; 500ZX-GT**
- 5. Cougar XR7, Cougar XR8, 500XR**
- 6. Sorrento 500B-GT**
- 7. La Tote (folding bike)**
- 8. Osprey (touring bike)**
- 9. Ranger (trail bike)**

Mail form and copy of Proof of Purchase to:

**Veloteq Corporation
2151 Richmond Avenue
Shepherd Square
Houston, TX 77098**

Or register online at www.veloteq.com/warranty_register.htm

COMPLETE THIS FORM.

VELOTEQ WARRANTY REGISTRATION

Warranty Information

(Must be retained by purchaser).

CUSTOMER

Name of Purchaser	
Street	
City	
State/Province	
ZIP/Postal Code	
Phone	
Email	
Model No. (see Page 3)	
Frame Serial (VIN) No.	
Motor Serial No.	
Power Supply Serial No.	
Date of Purchase	
Sales Receipt No.	

DEALER

Dealer Name	
Street	
City	
State/Province	
Zip/Postal Code	
Phone	
Email	
Date of Sale	
Sales Invoice	
Salesperson	